

A NEW, **EVEN BETTER** WAY TO MANAGE MY ACCOUNT ONLINE?! YES PLEASE!!!

Effective 8/11/23, we will be changing our payment processor for your utilities. We are transitioning from paymentservicenetwork.com (PSN) to provide you a significantly better customer service experience (and give you new tools to see the details of your bill).

This will require you to login to our website for you to pay your bills all in one convenient location!

SIMPLY GO HERE:
InvoiceAmerica.net/residents
and click **PAY A BILL**
OR **Pay Here**



If you ALREADY HAVE AN ACCOUNT on InvoiceAmerica, there will be little change. You can use your awesome new features to make payments or easily set up autopay/ebills. If you can't login to your account, or it's inactive, first try resetting your password. If that doesn't work, call us at 402-734-4900, option 3, we'll be happy to assist you!

If you've never paid on PSN before, or never signed up on InvoiceAmerica, you WILL NEED TO CREATE AN ACCOUNT to view your bill. Use one of the same links in the blue box above and create your account using your Resident ID (account #) and security code located on your bill (sample highlighted below).

Service Addr: 1111 Main Street, Anytown USA						REGULAR BILL
						Billing Period 03/03/23 - 03/31/23 = 29 Days
Name	Account Number	Premise Number	Invoice Date	Invoice Number	Security Code	
Jane Doe	123456	6	04/12/23	114458334	1-2357314-4FEE	



NEED HELP? Visit us at InvoiceAmerica.net, email us at customerservice@invoiceamerica.net or call us **402-734-4900, Option 3.**